

CONFLICT OF INTEREST POLICY

The Independent Football Ombudsman (IFO) will always strive to investigate and report impartially and without any actual or perceived bias. The purpose of this policy is to protect the integrity of the IFO's role as Ombudsman and approved Alternative Dispute Resolution Body, by ensuring that there is no conflict of interest between the organisation and any personal, professional or business interests.

The IFO has established a Register of Interests. All IFO officers and members of its Advisory Panel will declare any relevant financial and non-financial interests which will be recorded on the register. Such interests will include any personal affiliation with or support for individual football clubs. To ensure transparency, access to the register will be publicly available through the IFO website.

When any case comes before the IFO in which any officer has a possible interest, whether directly financial or emotional through a personal identification with a club, then that officer will take no lead role in investigating the complaint. Another officer will head up the investigation and compose the report and findings. The Ombudsman will determine the limits to be placed on participation of any member with an actual or perceived interest.

This policy is to be operated in both letter and spirit and will enhance the perceived impartiality, objectivity and integrity of the IFO.